

REFUND POLICY

A processing fee according to site sievsophalacademy.com material will be charged after consultation via online/offline. There will be no refunds for cancellations made, although substitutions may be permitted. Refunds will not be provided for registrants.

Note that circumstances beyond the control of the conference organizers may necessitate substitutions, alterations or cancellations of the Users or services. Therefore, sievsophalacademy.com reserves the right to alter or modify the advertised Users or services if necessary. Any substitutions or alterations will be updated on the conference web site as soon as possible.

Where sievsophalacademy.com, services offers a non-tangible irrevocable services we do not issue refunds once the order is accomplished.

As a customer/member you are responsible for understanding this refund policy upon purchasing or membership any product or services at our web site sievsophalacademy.com. However, we realize that exceptional circumstance can take place with regard to the character of the product or services we provide.

THEREFORE, WE DO HONOR REQUESTS FOR REFUND WHERE THE

FOLLOWING REASONS APPLY:

1. Non-delivery of the product or service: such as, for example, due to some mailing issues you do not receive a delivery e-mail from us;
2. Download issues: it may happen that you are having problems while downloading the product or receiving a service;
3. Irreparable defects or grave difficulties with the product or service: although all the products and services are thoroughly tested before release, unexpected errors may occur. This reason should be submitted to our Support Team for approval;
4. Product or services not-as-described: a request based on this reason is satisfied on a case by case basis with sievsophalacademy.com reserving full discretion to make the determination whether a refund is appropriate.
5. We will consider the possible technical issue or cannot deliver the service to end user.

CONTACT US

Please note that our Support Team is ready to provide you with timely and efficient professional assistance. We will attempt to find the best convenient solution for your query.

Give us 12-24 hours for our Support Team to get back to you on the problem.

Requests for a refund are accepted within the period of 1 week after the order is placed.

You should accompany this request with detailed and grounded reasons why you are applying for a refund. Please make sure your request does not contradict our site sievsophalacademy.com.

PAYMENT POLICY:

Registration is not complete until full payment has been received. Payments not received ten business days before the conference will result in no admittance of the person(s) to the conference and workshops. Payment may be made by Check, Visa, MasterCard or American Express with the submission of a completed registration form. A processing basic fee will be charged for returned checks and the registration will be cancelled automatically until a negotiable instrument (acceptable form of payment such as money order or cashier's check) is received. Substitutions for registered attendees may be made at any time by contacting to assistance at sievsophalacademy.com.